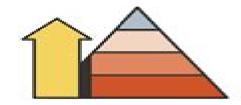
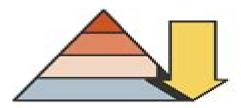
4 Types of Business Communication

Upward Communication

Information exchanged up the organizational hierarchy



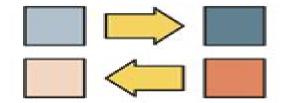


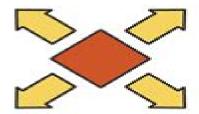
Downward Communication

Information exchanged from the top of the organizational hierarchy down

Lateral Communication

Information exchanged between peers or across teams





External Communication

Information exchanged with an outside organization

Basics Of Business Communication

Courtland L. Bovée, John V. Thill

Basics Of Business Communication:

Business Communication Merrier, 1992-01-01 Basic Business Communication Raymond Vincent Lesikar, Marie Elizabeth Flatley, 2002 Business Communication Essentials Courtland L. Bovée, John V. Thill, 2007 For courses in Business Communication and Skills Development and offering current material on technology etiquette and listening skills as well as a discussion of employment related topics this is a handbook of grammar mechanics and usage Business Communication Marty Brounstein, Arthur H. Bell, Alan T. Orr, 2013-07 Whether you are already working in a business setting or starting out on a new career path writing and speaking effectively are crucial skills for today s competitive technology driven business world Using clear everyday language Business Communication presents techniques and strategies for becoming a more confident and more capable business communicator Business Communication uses a focused modular format with a variety of built in learning resources to help you focus your studies and learn at your own pace

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